## ROCKY MOUNTAIN EAR, NOSE & THROAT 1501 WEST MINERAL AVEUNE, SUITE 270 LITTLETON, CO 80120 303-795-5587

**OFFICE POLICY** Rocky Mountain ENT strives to provide our patients with the best care possible. In doing so, we will need you to provide our office with complete and accurate insurance information at the time of service in order to file insurance claims on your behalf. The following is a statement of our office policy; <u>we</u> require you to read, agree to, and sign to any non-emergent treatment. All patients must complete our <u>Patient Information Form</u> prior to being seen by our physicians. This form must be updated every six months if you have moved or changed insurance companies. If you have new insurance, you must provide our office with a copy of your new insurance card.

It is the patient's responsibility to provide current insurance info oration. If you do not bring your **Insurance** card or information to your appointment, you will be expected to pay for services upon check out. You may also have the option to reschedule.

**<u>Referrals</u>**: If your insurance plan requires a referral from your <u>Primary Care Physician</u>, it is your responsibility to ensure that the referral is current, and our office has received the **referral prior to your appointment**. In the event our office does not either have a referral or a current referral you may choose to either reschedule your appointment or pay for the services in full upon check out.

**<u>Co-Payments</u>**: Co-Payments must be made upon check-in. Our office accepts Cash, Check, Master Card and Visa. Please note for all checks there will be a \$25.00 returned fee plus bank charges.

No Insurance: Payment is due at the time of service.

**Endoscopy/Laryngoscopy:** If your condition requires an endoscopy/laryngoscopy, a fiber optic scope may be utilized in the office to further evaluate and treat your condition. Please be aware that the American Medical Association notes that this is a surgical procedure. **You may be responsible for any charges that exceed the maximum allowable amount your insurance will pay for this exam.** 

<u>Credit Card Fee:</u> Starting January 1<sup>st</sup>, 2024, Rocky Mountain ENT will be implementing a 2% credit card fee to all transactions made using a credit card.

I have read and fully understand and agree with all tams set forth in the above Office Policy.

\_\_\_\_\_ Responsible Party (Please Print Name)

\_\_\_\_\_ Sign and Date